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BACKGROUND

- Multidisciplinary team communication is vital in the labor and delivery (L&D) environment
- Communication failures represent the leading cause of perinatal sentinel events
- The Joint Commission's root cause analysis of perinatal sentinel events found cultural barriers and failure to function as a team as contributing factors to communication breakdown

AIM/GOAL

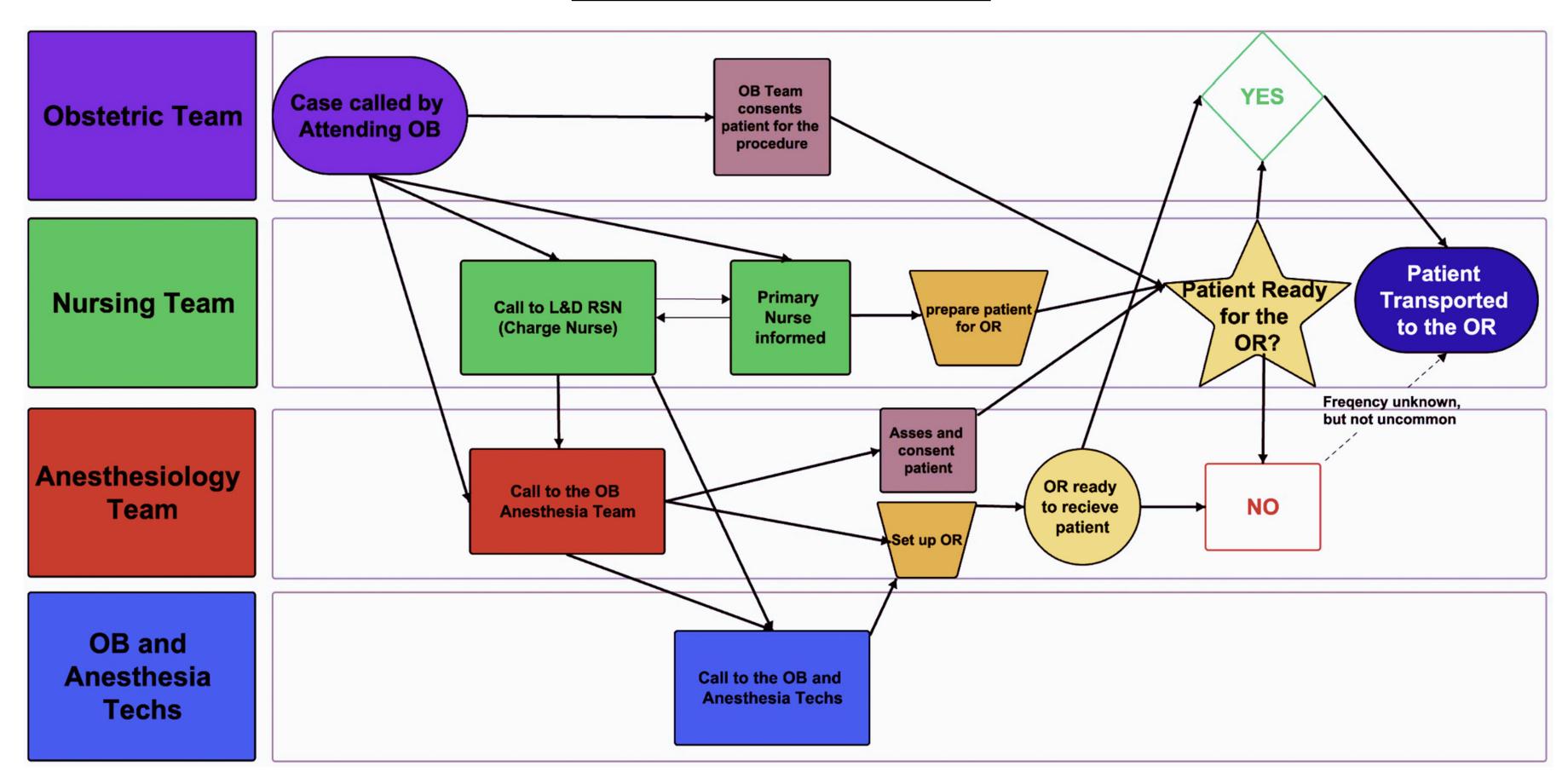
- Define, Measure, Analyze, Design and Verify (DMADV) methodology was utilized to develop a new, standardized communication tool for the perioperative team on L&D
- Goal: To complete a standardized preoperative huddle checklist in >90% of non-emergent operating room procedures





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PROCESS MAPPING



KEY DRIVERS

Primary nurse must call all teams to huddle

Responsible provider from each team must attend and participate in the huddle

Huddle complete immediately prior to patient going to OR

Checklist must be completed

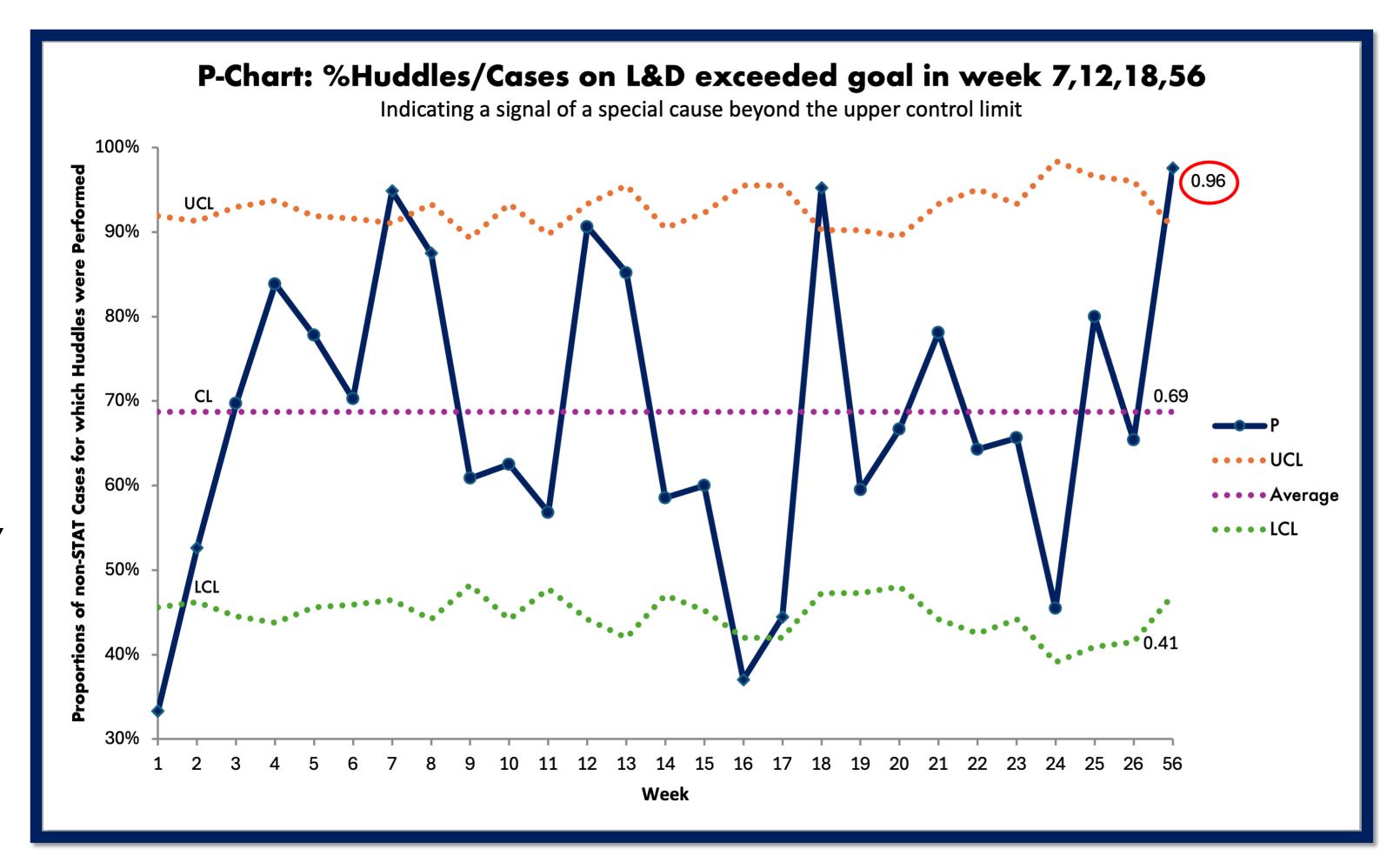
Checklist must be submitted / returned



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METHODS & RESULTS

- Adherence tracked over 56-weeks
- Range: 33% (wk 1) to 96% (wk 56)
- Cycles 1-2: introduction & education
- Cycles 3-4: standardization & efficiency
- Cycles 5-7: huddle sustainability





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RETURN TO ANESTHESIA / NOT PATIENT CHAR		Steps to Huddle		
Labor & Delivery Preoperative Huddle	Patient Label	RN initiates the pre-op hud	ddle once	e providers and patient are ready for the OR
Patient Information (Filled out by OR nurse)				
Procedure(s): (All cases going	to the OR) DATE:	Call all staff to meet in the	hallway i	in front of the OR doors near PACU, including
Allergies:		_	-	-
Hematocrit:Platelet Count:Hemorrhage risk so	core:OBCMI:	RN, OB Attending, Anesth	esia Atte	ending, OB Tech, Anesthesia Tech
Primary Spoken LanguageInterprete	r called: Yes / No / N/A	Danisa da di mana da d		المستخدمال والمستخدمال
Huddle Information	Huddle Team Present	Document times. (procedu	ire called	l, huddle called & huddle started).
Time Procedure Called:ORScheduled	Nurse:			
1) Time huddle called:	OB:	Guide the team through the	ne huddle	e checklist
	Anesthesia:			
2) Time all team members present:	OB Tech:	O Document time huddle is o	complete	e.
3) Time huddle completed:				
4) Delay reasons:	Anesthesia Tech:	Mayor to the OD increasilists		
4) Delay reasons.		• Iviove to the OK immediate	ely after l	huddle unless reasons for delay are identified
Procedure Checklist (check boxes as topics discussed) Nursing	Other:	Document time patient arr		·
Procedure Checklist (check boxes as topics discussed)		_	rives in th	he OR. Hemorrhage Risk Score
Procedure Checklist (check boxes as topics discussed) Nursing - Nursing team, OB Tech and Anesthesia Tech ready? - Consent signed? - Drips / Infusions: Insulin / Magnesium / Other? Consent State		Document time patient are Obstetric Comorbidity Index Score Maternal Condition Preeclampsia with Severe Features* or Eclampsia Preeclampsia / Gestational / Chronic Hypertension	Points	he OR.
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CONCLUSION

- The <u>DMADV methodology</u> is a useful tool to guide implementation of a new healthcare improvement process
- This methodology supports multiple cycles of feedback and re-design within each phase
- End results have led to the development of a sustainable, systematic perioperative huddle and standardized checklist
- Currently in the <u>verification phase</u> with integration into the electronic medical record

- 1. Trejo FE, Igel CM, Chuang M, Bajaj K, Bernstein PS. Checklists, Huddles, and Debriefs: Critical Tools to Improve Team Performance in Obstetrics. Clin Obstet Gynecol. 2019 Sep;62(3):518-527.
- 2. McQuaid-Hanson E, Pian-Smith MC. Huddles and Debriefings: Improving Communication on Labor and Delivery. Anesthesiol Clin. 2017 Mar;35(1):59-67.
- 3. https://www.sixsigmadaily.com/what-is-dmadv/#

